



## Retting ICC: S&T installs new ERP infrastructure

### The customer

Retting ICC, a subsidiary of the Finnish Retting Group Ltd., specializes in the manufacture of heating appliances, underfloor heating systems and designer radiators, as well as control systems and valves. The group has countless well-known brands, such as Vogel & Noot, Purmo, Myson and Finimetal. The Austrian branch of the corporation is based in Wartberg in the province of Styria. Retting ICC employs approximately 3,500 staff and had sales of 614 million euros in 2007.

### The challenge

S&T has successfully planned and implemented a central IT infrastructure for Retting ICC. The infrastructure forms the basis for a new corporate ERP platform; a total of 26 Retting ICC companies utilize this centralized ERP infrastructure across Europe.

### The project

S&T DACH functioned as a central project point of contact for all the components necessary for the required IT infrastructure. Retting ICC wanted to consolidate all local ERP production servers in an externally hosted high-availability production system. The solution planned and installed by S&T therefore included a central and redundantly implemented SAN (Storage Area Network), three redundant INFOR ERP LN application servers, two Oracle database clusters (including licenses), three VM Ware servers, the necessary backup infrastructure and the network infrastructure. The design and implementation was carried out in cooperation with the client's own experts. The entire solution is hosted externally.

### Benefit to the customer

- high-availability and disaster-proof ERP infrastructure
- centralized ERP infrastructure
- S&T as single and central project partner, which planned and implemented the entire solution.



"We recently consolidated 10 brands into two brand umbrellas, changed the organizational structure accordingly and are now planning the introduction of a group-wide ERP platform. A condition for this is that we first ensure the implementation of a scalable, high-availability and disaster-proof ERP infrastructure. S&T impressed us with their concept as well as the implementation skills they demonstrated during the realization."

Erich Maierhofer, ICT Manager of Infrastructure Services at Retting Austria GmbH

### S&T DACH

With around 800 employees, S&T DACH is one of the largest providers of IT consulting, solutions and services in German-speaking Europe. Bringing S&T Austria together with German, Austrian and Swiss sections of the former IMG concern, which was taken over by S&T in early 2007, to form a single organization bundles the strengths of both parts of the company. S&T DACH is targeting upper mid-sized customers in Germany, Austria and Switzerland, presenting itself as a one-stop IT shop. From management consulting and the optimization of sector-specific business processes based mainly on SAP through to operation and infrastructure optimization, S&T DACH covers the whole spectrum of IT services. S&T DACH is a part of the S&T Group, which, with around 3,100 employees in 22 countries and annual sales in 2007 of 522,2 million Euro, is the leading provider of IT consultancy, solutions and services for customers in Central and Eastern Europe, in the Germany-Austria-Switzerland (DACH) region and in China and Japan.

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